

FREWSBURG FIRE DISTRICT OPERATIONAL POLICY	Section 8	COMMUNICATIONS	
	SUBJECT	RECEIPT OF ALARMS	
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I. PURPOSE

The purpose of this policy is to identify the dispatch procedures used by the Chautauqua County Sheriff's Office Communications Center as it pertains to the receipt of calls for service in the Frewsburg Fire District.

II. DISPATCH PROCEDURES

1. The Frewsburg Fire District contract with the County of Chautauqua for communications and dispatching services. The Communications Center is a division of the Chautauqua County Sheriff's Department and is located on Chautauqua Street in Mayville. All 911 emergency calls for the Frewsburg Fire District are answered directly at the Communications Center.
2. Pagers are issued to all active volunteer members. The pager alert tones are activated at the Communications Center to notify all personnel of emergency calls. The pagers are the primary source for dispatching of calls. FFD members shall always keep their pagers with them. On receipt of an alarm, all members shall respond directly to the appropriate fire station.
3. The dispatchers also have the capability of notifying volunteers of emergencies by text messages on the individual's personal cell phone. The text messages are not always timely and should be considered as a courtesy announcement only and not an alternative to the pagers. All members shall utilize the "I am responding" system for any alarm received.